



PRIVACY STATEMENT

BOARD OF DIRECTORS

President
Fabiola Candlish

Vice President/Treasurer
Charlton Seward

Secretary
Jennifer Roman

Directors
Tracey Wik
Abigail Ingram

Executive Director
Athena Williams

Honorary Board
Richard Gloor Sr
Rick Kuner
A Gene Lawrence
Patricia Lucas
Mary Ellen Matthies
Sandra Sokol
William Turner

Founder
Roberta L Raymond

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Oak Park, IL 60302
(708) 848-7150
www.oprhc.org

Oak Park Regional Housing Center (OPRHC) is committed to assuring the privacy of individuals and/or families who have contacted us for assistance. We realize that many of the concerns you share with us are highly personal in nature. We assure you that all personal information shared orally and/or in writing will be managed within ethical and legal considerations. Additionally, we want you to understand how we use the personal information we collect about you. Please carefully review this notice as it describes our policy regarding the collection and disclosure of your nonpublic, personal information.

What is nonpublic, personal information?

Information that identifies an individual personally and is not otherwise publically available information, such as your Social Security Number or demographic data such as your race and ethnicity. It also includes personal financial information such as credit history, income, employment history, financial assets, bank account information and financial debts.

What personal information does OPRHC collect about you?

We collect personal information about you from the following sources:

- Information that you provide on applications, forms, email, or verbally
- Information about your transactions with us, our affiliates, or others
- Information we receive from your creditors or employment references
- Credit Reports when given full authorization for us to retrieve.

What categories of information do we disclose and to whom?

We may disclose the following personal information to financial service providers (such as companies providing home mortgages), Federal, State, and nonprofit partners for program review, monitoring, auditing, research, and/or oversight purposes, and/or any other pre-authorized individual and/or organization. The types of information we disclose are as follows:

- Information you provide on applications/forms or other forms of communication. This information may include your name, address, Social Security Number, employer, occupation, account numbers, assets, expenses, and income.
- Information about your transactions with us, our affiliates, or others; such as your account balance, monthly payment, payment history, and method of payment.
- Information we receive from a consumer credit reporting agency; such as your credit bureau reports, your credit and payment history, your credit scores, and/or your creditworthiness.
- We do not sell or rent your personal information to any outside entity.
- We may share anonymous, aggregated case file information; but this information may not be disclosed in a manner that would personally identify you in any way. This is done in order to evaluate our program, gather valuable research information, and/or design future programs.
- We may also disclose personal information about you to third parties as permitted by law.

How is your personal information secured?

We restrict access to your nonpublic personal information to Oak Park Regional Housing Center employees who need to know that information in order to perform their organizational programmatic duties. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your nonpublic personal information. We train our staff to safeguard client information and prevent unauthorized access, disclosure, or use.